

LEAD WITH IMPACT

WORKSHOP TITLE THURSDAY 8:30 AM – 11:30 AM	LEARNING OUTCOMES
Leading by Example	• What does it mean to be a leader? • Creating awareness around my leadership style and approach
Creating Clear Expectations	• Creating effective goals, communicating expectations, and checking in • Improved communication and motivation
Instilling Trust + Empowering Others	• Framework for developing trusting relationships • Rebuild trust after it has been broken
Starting with Empathy + Compassion	• Understanding empathy and its role in leadership • Using emotional intelligence to build strong relationships and teams
Providing Coaching + Feedback	• Four-step process to coaching employees • Using coaching to improve motivation and performance
Thinking Big-Picture	• Communicating a clear strategy and compelling goal • Maintaining progress and momentum
Sharing Appreciation + Gratitude	• Assessing the role of appreciation and gratitude in leadership • Practical actions to foster a culture of appreciation
Anticipating Problems	• Taking actions to avoid, address, or mitigate risk • How to keep small problems small
Managing Conflict	• Understanding the role of conflict, focusing on productive conflict • Framework for mediating conflict situations
Making Data-Driven Decisions	• Gathering relevant data to improve decision making • Sharing data to improve decision making and continuous improvement
Leading Change	• Increase buy-in and resilience to new ideas and opportunities • Identify skills and practices to lead change daily
Continuing the Journey (wrap up and celebration)	• Key insights and learnings • Actions to continue to grow as a leader

