

---

## PRESS RELEASE

**FOR IMMEDIATE RELEASE – January 30, 2020**

### **The Missouri Hospital Association appoints Myleah Shrimpton to Statewide Patient and Family Advisory Council**

SPRINGFIELD, MO – The Missouri Hospital Association (MHA) announced the appointment of Myleah Shrimpton, Director of Claims for Ollis/Akers/Arney Insurance & Business Advisors, to The MHA Patient and Family Advisory Council (PFAC). Formed in 2017, and one of only a handful of state-level councils in the nation, the Missouri Patient and Family Advisory Council focuses on increasing the role of patients and family members to improve health care delivery, health outcomes and reignite joy in work through improved patient-provider relationships.

Missouri Hospital Association's statewide PFAC, based out of Jefferson City, serves to provide leadership and support to promote sustainable integration of patient and family engagement across the different layers of care provided by Missouri hospitals. MHA's Statewide PFAC challenges every hospital in the state of Missouri to appoint at least one nonemployee patient or family member serving on at least one committee within the organization by July 2020.

“I am excited to be at the forefront of the guidance process in patient and healthcare initiatives which could ultimately impact the local level,” stated Myleah Shrimpton.

Myleah Shrimpton has been an employee-owner of Ollis/Akers/Arney Insurance and Business Advisors since 2010 and is the Lead Claims Manager for the agency. Myleah is a graduate of Drury University and holds licenses in Property and Casualty, Life and Health Insurance. As a former underwriter, she is dedicated to working with clients to help ensure proper mitigation, management, and resolution of claims.

Toi Wilde, the Liaison for the Missouri Hospital Association PFAC said, “We are very excited to have Myleah added to the council, her diverse background and dedication to the community will be an essential asset to our work”.

### **About Ollis/Akers/Arney Insurance & Business Advisors**

Since 1885, Ollis/Akers/Arney Insurance & Business Advisors has provided insurance services to businesses and communities in southwest Missouri. Ollis/Akers/Arney provides business risk assessments and solutions, health and group benefits, human resources solutions and commercial as well as personal lines of insurance. Offices are in Springfield, Branson, Bolivar and El Dorado Springs, Missouri and serve a four-state region. Ollis/Akers/Arney has been nationally recognized by Independent Insurance Agents & Brokers of America, Inc. Best Agency in the United States and as a Top Insurance Workplace from Insurance Business America.

For more information, contact Tammy Johnson, Director of Marketing and Community Relations at (417) 881-8333 or visit [OllisAkersArney.com](http://OllisAkersArney.com).

###